



UNITED VAN LINES NAMES RECIPIENTS OF ANNUAL “HEART OF QUALITY” AWARD

ST. LOUIS – United Van Lines has honored the following individuals with the annual “Heart of Quality” award, which was created to recognize move coordinators throughout the van line who provide customers with exceptional service.

The recognition acknowledges excellent individual performance as measured by United’s customers on its post-move survey. Winners and honorable mention recipients were chosen within agency size categories in the United system for calendar year 2011. The awardees and honorable mention recipients were chosen from the more than 400 domestic United agencies.

The winners were: **Christina Schaeffer**, Planes Moving & Storage, Inc., West Chester, Ohio; **Kathy Phillips**, Planes Moving & Storage, Inc., West Chester, Ohio; **Darlene Coppolone**, Liberty Moving & Storage Co., Commack, N.Y.; **Jeff Nogg**, I-Go Van & Storage Co., Omaha, Neb.; **Nina Morrison**, Armstrong Relocation, Charlotte, N.C.; **Maria Schmidt**, Bohren's Moving & Storage, Inc., Robbinsville, N.J.; **Michelle Wilde**, Chipman Relocations, Portland, Ore.; **Jennifer Storms**, Clancy Moving Systems, Inc., Patterson, N.Y.; **Connie Goulet**, Kloke Group, Manassas, Va.; **Shelli Lucas**, Joe J. Dempewolf Transfer & Storage, Inc., Ponca City, Okla.; **Debbe Hanson**, Bemidji Transfer, Inc., Bemidji, Minn.; and **Dan Fisher**, Star Transfer, Inc., Salem, Ore.

The honorable mention recipients were: **Sandy Schaaf**, Hilldrup Moving and Storage, Inc., Stafford, Va.; **Lillian Niskala**, Hilldrup Moving and Storage, Inc., Stafford, Va.; **Barbara Ripley**, Armstrong Relocation, Carrollton, Texas; **Sandi Davis**, Fry-Wagner Moving and Storage Co., Lenexa, Kan.; **Phyllis Harmon**, Earle W. Noyes & Sons Moving Specialists, Portland, Maine; **Joanne Onderdonk**, Corrigan Moving Systems, Rochester, N.Y.; **George Brown**, Schroeder Moving Systems, Inc., New Berlin, Wis.; **Terry Taccone**, Hilldrup Moving and Storage, Inc., Orlando, Fla.; **JoAnne Denham**, Conlon Moving Systems, Inc., Seekonk, Mass.; **Joany Miller**, Fry-Wagner Mid-Missouri, Inc., Columbia, Mo.; **Paula McClure**, Corrigan Moving Systems, Perrysburg, Ohio; and **Randy Woods**, American Moving & Storage, Inc., Roswell, N.M.;



An integral part of the moving process, it is the move coordinator's role to serve as a single point of contact for the customer and all service providers throughout the entire move, so that the relocation experience is successful from the preparation through the final delivery stages.

About United

United Van Lines is America's #1 Mover[®]. In cooperation with its sister company United Containers, United Van Lines is able to offer a full range of moving solutions from do-it-yourself to full-service. With headquarters in suburban St. Louis, United Van Lines maintains a network of 400 affiliated agencies. For more information about United Van Lines and United Containers visit: UnitedVanLines.com or UnitedContainers.com

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